

# **Océ TDS Series Scan To File Issue & Workaround**

## **Problem:**

When the Paper Series in the scanner is set to ANSI Mixed, and the default file format for scan to file is set to PDF, the paper series on the scanner panel changes to DIN, even though ANSI Mixed is still specified in the Settings Editor

## **Workaround:**

1. Change the default file format for scans from PDF to Tiff and save the setting through the Settings Editor. Leave on Tiff if that was the setting you had it on.
2. Change the default file format back to PDF.
3. Toggle the Paper Series setting to a different setting through Settings Editor (ANSI Small) and save it.
4. Change Paper Series setting back to ANSI Mixed and save it again.
5. Re-start the controller.
6. Verify the paper series on the scanner panel is for ANSI Mixed and the file format is PDF.